



Because You Can't Afford Downtime

Equipment failure, inclement weather, and utility outages can bring your business to halt. Tabush Group is here to make sure that does not happen. Tabush Group's Managed IT Services provides enterprise-level IT to small and mid-sized businesses. We take a comprehensive approach, from ongoing training and professional development of our talented and dedicated team to implementing the right solutions to meet your firm's needs.

COMPREHENSIVE, STRATEGIC APPROACH

Tabush Group takes a strategic approach to our managed services, placing a heavy emphasis on R&D and ensuring our focus on the best security, monitoring, and support tools. Best practices and ongoing training help to ensure that we surpass our service goals.

Your assigned client manager functions as your virtual CTO, working closely to understand your business needs. In addition to regularly scheduled strategy meetings, your virtual CTO provides ongoing recommendations and guidance to empower you to fully leverage your IT.

PREMIUM LAYERED SECURITY SUITE

With a strong emphasis on defensive measures, including implementation of best practices, multi-layered security, monitoring, and audits, we are able to minimize many common IT and security issues, resulting in fewer interruptions for your business.

24x7x365 MONITORING

Our 24x7x365 monitoring and advanced management platform automation help us prevent many common issues and keep your business running.

HELPDESK AND ON-SITE SUPPORT

Even with strong defensive measures, a good offense is still required. Our dedicated help desk is accessible with after-hours and critical support availability. And, you never have to worry about how your IT problems will be resolved because we have on-site support.

MEASUREMENT AND MANAGEMENT

To ensure the effectiveness of our service delivery, monitoring, and people, we employ best practices, ongoing training, and attention to detail. We use a ticketing system to track every issue and are always looking to improve our processes and exceed your expectations.

NO LONG-TERM CONTRACTS

We build long lasting partnerships with our clients and trust that you want to work with us as much as we want to work with you. Rather than locking you into long or fixed-term contracts, we have monthly agreements.

REST ASSURED

Our clients know that we have them covered if something breaks because we keep spare network equipment in our office for quick replacement. We know it's the little things that often go a long way.

Tabush Group offers our Managed IT Services to enable your business to benefit from our enterprise-level tools, highly experienced support team, R&D efforts, proprietary maintenance, and automation processes. These services ensure we will minimize system downtime, thereby increasing the productivity and efficiency of your business, all at manageable monthly cost.

<i>24x7x365 network monitoring</i>	✓
<i>DNS hosting and management</i>	✓
<i>Proactive Advanced Management Platform network systems maintenance</i>	✓
<i>MXAlerts 24x7 remote round-trip email monitoring</i>	✓
<i>Antivirus and anti-malware protection on all endpoints</i>	✓
<i>Email spam and virus filtering</i>	✓
<i>Internet content filtering and malware security</i>	✓
<i>Premium Defense Services enhanced security</i>	✓
<i>Virtual CTO guidance, consultations, and recommendations</i>	✓
<i>Multi-layered SLA for critical, high, and standard priority issues</i>	✓
<i>After-hours and weekend critical support</i>	✓
<i>Ticketing and triage system for all issues</i>	✓
<i>Month-to-month contracts</i>	✓
<i>Helpdesk staffed from 7am-9pm on business days</i>	✓
<i>Onsite support services</i>	✓
<i>No hourly fees for support</i>	✓
<i>Client-specific network systems maintenance</i>	✓
<i>Same day replacement of failed network equipment</i>	✓